Continuum of Care for the City and County of Racine
Systems Performance Committee
HOPES Center Conference Room
February 2, 2024

Present: Iraida Vazquez (ICA / Co-Chair), Melissa Taggart (HALO), Scott Metzel (HOPES / Co-Chair), Teresa Reinders (COC Director)

Apologies: Gai Lorenzen (HALO), Holly Anderle (HALO)

Minutes of Meeting

1. **Welcome**
   1.1. **Opening:** The meeting was opened with a welcome by Iraida at 11:07 a.m.

   1.2. **Apologies:** Iraida noted apologies from Gai and Holly.

   1.3. **New Member:** Iraida informed the committee that Matt Perz of Legal Action of Wisconsin (LAW) expressed an interest in joining the System Performance Committee. This was whole-heartedly welcomed by the members present and he was added to the committee membership with an invitation to the next meeting to be held on March 1, 2024.

   1.4. **In-Person Meeting:** Iraida informed the members that the meeting would be in-person only, because no members would be joining virtually.

   1.5. **Meeting Objective:** Iraida read the objective of the meeting as follows:
   The meeting will continue the Performance Analysis and Improvement Process, and is the 2nd of 3 System Performance Committee meetings focusing on Step 1: Analyzing System Performance. Having identified Length of Time Homeless and Returns to Homelessness as areas for improvement, the meeting will explore these further in preparation for prioritizing specific improvement areas as the output of a meeting to be held on March 1st, 2024.

   1.6. **Meeting Materials:** Iraida noted that as resource materials are released for meetings, including agendas and prior minutes, they are attached to the invitation for the meeting.

2. **Approval of Minutes from January 5, 2024.**
   2.1. **Circulation and Corrections:** The minutes of meeting from 1.5.2024 were sent out prior to the meeting and no corrections were offered.

   2.2. **Approval:** Melissa moved that the minutes be approved. Iraida seconded the motion and the minutes were adopted.

3. **Meeting Objective of Performance Analysis and Improvement Process**
   3.1. **Meeting in Context:** Scott stated that the meeting is the second of three meetings focused on step one of the Performance Analysis and Improvement process and that in the first meeting the committee had selected three measures for further investigation: 1) Length of Time Homeless, 2) Returns to Homelessness, and 3) Demographics (Number of People Experiencing Homelessness)

3.2. Expected Outputs from Meeting: Scott continued that the meeting would highlight several more specific areas (no more than 10 each for Length of Time Homeless and Returns to Homelessness) for further analysis.

3.3. Next Meeting and Beyond: Scott stated that the meeting to be held on March 1st will be used to complete Step One of the Performance Analysis and Improvement Process by prioritizing areas for improvement following any additional analysis of the areas of interest identified to date.

4. Areas for Further Investigation in March 2024

4.1. Materials Reviewed: Iraida presented some charts and graphs that had been taken from Stella P and distributed prior to the meeting. She also went through the selected indicators in Stella P, focusing on 2023 but also looking at other years as requested.

4.2. Areas for Further Investigation: After review of materials and exploration in Stella P, the committee decided upon the following areas of interest for further investigation leading to prioritization at the next meeting:

System Performance Measure	Area of Interest	Notes
Length of Time Homeless	Adult Only Households using the Shelter-Only Pathway	This is the largest single sub-group of people experiencing homelessness. It's length of time homeless is lower than average, but still over 4 months.
Length of Time Homeless	Emergency Shelter to Rapid Rehousing Pathway	There has been decreased performance since 2018 in terms of LOTH in this pathway.
Length of Time Homeless	Adult Only 55 years+ Population	This appears to be an increasing population type with increasing LOTH
Length of Time Homeless	Adult Only Youth vs. Parenting Youth population types	This is a small portion of the overall population of people experiencing homelessness, but there is a notable difference between adult only and parenting youth households in LOTH.
Length of Time Homeless	Victims of Domestic Violence Population Type	We have insufficient data on this due to statutory requirements on victim services and non-HMIS use at WRC and Bethany.
Length of Time Homeless	Disabled Household Member as a Population Type	There appears to be increase LOTH in this population
Returns to Homelessness	Housing Intervention Pathways vs. Non-Housing Intervention Pathways	To what extent do housing interventions reduce returns to homelessness?

System Performance Measure	Area of Interest	Notes
Returns to Homelessness	**Exit Destinations as a factor in Returns to Homelessness**	**Do some permanent housing destinations have better performance than others in terms of returns to homelessness? (Data Needed: 24 month Returns by Exit Destination)**
Returns to Homelessness	**Disability as a factor in Returns to Homelessness**	**Do disability types impact returns? (Data needed: 24 month Returns by disability type)**
Returns to Homelessness	**Prior Living Situation as a factor in Returns to Homelessness**	**Do prior living situations appear to have any impact on returns to homelessness? (Data Needed: 24 month Returns by Prior Living Situation at Enrollment)**
Returns to Homelessness	**Projects / Providers as a factor in Returns to Homelessness**	**Do some projects / providers have notably different returns that others in Racine? (24 month returns)**
No. of People Experiencing Homelessness (Demographics)	**Institutional Settings as Prior Living Situations**	**To what extent do various institutions feed into the Racine homeless system? (Data needed: Break down of Prior Living Situation for institutional settings)**
No. of People Experiencing Homelessness (Demographics)	**Under-representation of Hispanic/Latina/e/o households and individuals among people served by the Racine COC vs. the general population (Disparity).**	**Although we have made some hypotheses in the past, we are still not sure if the disparity can be explained because there are fewer people among this population experiencing Category 1 homelessness, or if our services are not sufficiently designed to service people from this population who may be eligible for services.**

5. **Any Other Business:** There was no other business.

6. **Adjournment:** In the absence of any other business, Iraida adjourned the meeting at 1:27 p.m.